
Before the move

Booking confirmation

This form records your booked move and your acceptance of our terms. Check it against your quote, sign section 08 and email it to info@impactandslick.com before moving day.

01 Your details

NAME	COMPANY
PHONE	EMAIL

02 The move

JOB REFERENCE	MOVING DATE
PICKUP ADDRESS	DELIVERY ADDRESS

What kind of move is it?

- ☐ Local removal ☐ Country removal ☐ Interstate removal ☐ International removal
- ☐ Business move

03 Packing and storage

PACKING	STORAGE
☐ Full packing (the whole home)	☐ Yes, between homes
☐ Partial packing (which rooms or items)	☐ No
	How long

☐ Crating for mirrors, glass tops or art

☐ I will pack myself

If you pack your own goods, you are responsible for how they are packed. We are not liable for damage to the contents of boxes packed by you unless the box itself shows damage that we caused, and this does not limit your consumer guarantees. Clause 10 of our terms.

Storage is charged from the day the goods arrive in our storage until the day they leave. Storage charges are payable in advance each month unless the quote says otherwise. You must tell us in writing if you want the goods released or moved, and we need reasonable notice. Clause 11 of our terms.

04 Price and deposit

QUOTED PRICE \$

DEPOSIT \$

QUOTE DATE

A quote is valid for 7 days from the date we issue it. After that we may re-issue it at a new price. The price changes if the job differs from the quote. We tell you the new price before we carry out the extra work. Prices are in Australian dollars and include GST unless the quote says otherwise. Clause 3 of our terms.

A deposit may be required to confirm the booking. The deposit is credited to the final price. The balance is due on the day the job is completed, by card or bank transfer, before goods are unloaded or released from storage unless the quote says otherwise. Approved business customers are invoiced on the terms in their quote. Clause 4 of our terms.

05 Cancellation and postponement

Tell us in writing if you cancel or postpone. The fee depends on how much notice you give before the booked start time:

NOTICE	FEE
More than 7 days notice	No fee
48 hours to 7 days notice	25% of the quoted price
Under 48 hours notice, given before the day	50% of the quoted price
On the day, or after loading has begun	100% of the quoted price

A postponement is treated as a cancellation of the original date, so the same fees apply. The fee is taken from your deposit first. If you move your booking to a new date with more than 7 days notice, there is no fee. These fees are a genuine estimate of the cost we lose when a booked crew and truck go unused. Clause 5 of our terms.

06 Declared value

DECLARED VALUE OF YOUR GOODS \$

Items worth more than \$1,000, fragile, rare or of high value

ITEM	DECLARED VALUE

Give us a fair declared value for your goods and for any single item worth more than \$1,000. Tell us before the job if an item is fragile, rare or of high value. We cannot take the value of an undeclared item into account.

We take care of your goods. To the extent the law allows, our liability for loss of or damage to goods is limited to the lowest of: the cost of repairing the item, the cost of re-supplying it, or its declared value. We are not liable for indirect or consequential loss, such as lost income or missed opportunities, to the extent the law allows.

This clause does not limit your consumer guarantees. Where the Australian Consumer Law gives you a remedy, you keep it. Clause 6 of our terms.

We do not take responsibility for cash, jewellery, valuables, documents, medication and items of sentimental value. Carry them with you. Clause 9 of our terms.

07 Transit insurance

☐ Yes, quote transit insurance ☐ No transit insurance

We carry public liability insurance. Transit insurance for your goods is available on request and is quoted separately. Cover starts when you accept it in writing and pay the premium. It is subject to the policy wording, which we give you on request. Transit insurance does not cover:

- normal wear and tear, scratches and marks that come with age;
- damage that was there before the job;
- items packed by you or by anyone other than us;
- inherent vice, which means damage that comes from the nature of the item, such as rust, mould, leaking or a fault in how it was made;
- contents of packed boxes and containers that are not listed on the inventory;
- items we will not move, listed in clause 9.

Clause 7 of our terms.

08 Sign and send

When you accept a quote or pay a deposit, you accept these terms for yourself and for the owner of the goods. You confirm that you have the owner's authority to book the job. Clause 1 of our terms.

I accept the quote above and our terms at impactandslick.com/terms, last updated 8 October 2026.

NAME

SIGNATURE

DATE
